

Law & Order Problem

- (1) Sec 144 Cr PC
- (2) ↑ police presence
- (3) Sensitize police
- (4) Involve comm. leaders, MPs, MLAs
- (5) Keep eye on cyber activity
- (6) ~~Block~~ cut water, electricity, etc
- (7) Keep riot control
- (8) Ask seniors.

Also 2nd ARC

on Public Order

— Maintain essential supplies, brief media etc.

Corruption in office

- (1) Accountability
- (2) Rule of law
- (3) Ethical governance
- (4) Honesty + Integrity
- (5) Acting as role model administrator

Steps

- (1) Expose corruption honestly
- (2) Write to superiors
- (3) Possibility of transfer of subordinate.

Eviction / Land Acquisition

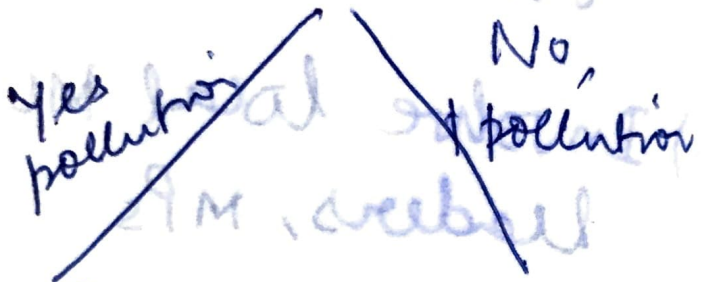
- (1) Think of compensation package
- (2) Allotment of some other land
- (3) Involve local MLAs, leaders, MPs.
- (4) Be ready to use force, sec 144 CrPc

(5) for compensation
to be considered
CRP in sec
144 CrPc
to be considered
to be considered

to be considered
to be considered
to be considered
to be considered

Sterlite Copper Protests

(1) send fact finding team — Local NGOs, scientific experts, company excec.



(a) Ultimatum to company within 10-days or face action

(a) Explain protestors to leave

(b) Explain benefits of jobs

Persuade by appealing to their conscience + good business sense to invest in CSR

(c) Ask company to contribute CSR in area

(d) Ask company to take more stringent measures

(2) Meet leaders /
MPs / MLAs to
withdraw protest
+ Approach court.

Assure them that
I'll write a letter
to CM explaining
grievances. Give memorandum

(3) Ask seniors / CM
for guidance.

(4) If protestors still
refuse to leave,
then —

(a) ↑ police presence
+ riot control gear

(b) Water-cannons

(c) Monitor NGOs,
Cyber cells

(d) Cordon off area
to prevent further
entry.

(e) Impose Sec 144,
CrPC

(f) Apply EIT to
disperse the crowd.
+ appeal to conscience
to persuade

LR → (1) Examine EIA
clearance of
Sterlite

(2) Set-up ^{Also} Committee
of locals & businesses
to assess other projects
in the area + future
project clearances.
Will be advisory in
nature.

Cash used in polls

- (1) Arrest & seize cash
- (2) Immediately lodge FIR + start enquiry
- (3) Write to EC
- (4) ~~Use extra-ordinary~~ Assess situation for ~~and~~ pulling poll on halt

evigil app to report matter to EC

Winning trust of tribals

- (1) Enforce PRA, PESA, Gram Sabha Empowerment etc.
- (2) ~~Create~~ Ensure citizen-centric admin based on justice, fairness, transparency and no corruption.
- (3) Implement devt. works
- (4) Regular meetings & good communication with local leaders
- (5) Use MPs, MLAs, NGOs as mediums of comm.

How to ~~respond~~ respond to evaluations of options

Sometimes, best option
depends on situation
at hand.

Improving Quality of Schools, Hospitals

- (1) Persuasion using EI
- (2) Formulate code of Ethics
- (3) CCTVs, Biometric attendance
- (4) Surprise checks
- (5) Rogi Kalyan Samitis
Parents - Teachers Meetings
- (6) Make citizens aware of their rights
- (7) Set up Citizens' Charters + Grievance Redressal
- (8) Talk to Doctors, Teachers and find out what their problems are.

Bose downk / disturbed

Issues

- EI
- Professional v/s personal ethics
- Ensuring efficiency / ~~of~~ work culture not harmed

Steps

- Talk to him
- Persuade / use EI
- Understand his problems
- Recommend Yoga, meditation
- counsellor

Coercive Bribery

→ Empathize with compelling reasons forcing him to pay bribes

→ But action is certainly not ethical as -

(1) It perpetuates corruption

(2) cognitive dissonance to my friend for basing his career on wrong principles

→ Can show greater resilience & fortitude.

(1) Filing grievances

(2) Informing higher authorities

(3) Talking to media & exposing

→ Long term - Governance reforms,

(1) ~~Legal~~ legal

(2) Inst Kap

(3) Social

Clinical Trials

Issues

- (1) Faster & cheaper dev't of drugs
- (2) Humanity end in itself
poor should not be used
as a means to satisfy
ends of rich
- (3) Informed consent
- (4) Ensuring robust doc-
patient r/s. Clinical trials
can erode trust.

Minimizing conflicts + speed up trials

- (1) Indept reviews
- (2) Well-designed trials
- (3) Informed consent - a must
- (4) Respect for subjects
- (5) Data sharing + transparency

Unethical fellow journalist

Issues

- (1) Professional/Journalistic ethics breach
- (2) Fear or collusion with power
- (3) Upholding FRs of privacy, free speech & letting people know + ~~and~~ Rule of law

Steps

→ As ethical journalist

- ↳ Report to senior
- ↳ Highlight among public
- ↳ Talk to fellows to know abt vested interests or fears
- ↳ Persuade them to leave

→ As responsible citizen

- ↳ Report to police
- ↳ Collect evidence to help in investigation

Conflict b/w envt & safety

- (1) Hold public meetings & inform public abt pros & cons
- (2) Take steps to minimize envt. loss
 - Afforestation
 - Relocation
 - Waste treatment plant.
- (3) Conduct EIA and bring experts

~~(4)~~
Public safety - human ethics
Env't. preservation - env't. ethics

Alcohol prohibition

Issues

- (1) Economic - revenue loss, affects alcohol trade, black mkt
- (2) Social - Affects the poorest, religious minorities.
- (3) Ethical
 - Freedom of choice v/s correcting social ills
 - Protecting livelihoods v/s protecting women
 - Protecting L/O v/s ~~protecting~~ protecting people from withdrawal symptoms

Steps

- (1) Rehab centers
- (2) Regular checks, inspections for bootlegging
- (3) Involve NGOs, awareness

More imp to use social influence + persuasion to change attitudes as it is a social habit.

Hire female candidates

(1) Write to top mgmt explaining your position. Ask them to give writers instructions.

(2) Also, explain why gender discrimination is bad -

- (a) Morally
- (b) Legally
- (c) Socially

(3) Show how women have contributed in your orgⁿ. + ϕ costs not significant higher.

Use EI, persuasion & social influence to change mgmt's attitude

Cross-border terrorism & diplomatic visit.

Issues

- (1) Ethics in IR
- (2) Ethical governance
- (3) ~~#~~ Ethical dilemmas

Steps

Call
ambassadors

- (1) Condemn incident +
- (2) Meet intel chiefs and diplomats to decide next move.
- (3) Keep long-term interests in mind
- (4) Allow Prez to come to my country but strongly raise the issue.
- (5) Statement in media articulating long-term costs & benefits of the visit.

Conducting festivals on public land

Issues

- (1) L&O
- (2) Religious freedom
- (3) Not giving preferential treatment
- (4) Following SC order

Steps

- (1) Meet community leaders + persuade + Use FR
- (2) Talk to seniors
- (3) See if rules permit you to give permission
- (4) Regulate crowd
- (5) Give permission for festival with strict orders of demolition after that.

Applicant not revealing past info

- (1) Question of integrity & ethical ~~stds~~ stds.
- (2) If I hire him, I will fail my professional ethics
- (3) If something wrong happens, I will have myself to blame.

Laws + Conscience

→ So I will open up.

But also explain to mgmt that he's the best candidate & his track record is clean.

Coercive bribery
to an orgn.

~~(1)~~ (Refer pts in earlier page)

(1) ~~1~~ Negotiate with authorities

(2) Apprise higher mgmt

(3) Include a Code of Ethics for employees

Taking money from a criminal to build an orphanage/hospital

Issues

- (1) Need for money
v/s quality/nature
of money obtained
- (2) Need to maintain
trust of the orgⁿ
- (3) What if criminal is
getting reformed? Giving
him a chance at reformation
- (4) Setting a bad precedent

Steps

- (1) Persuade others to give
money
- (2) Verify nature of money
from criminal
- (3) Talk to other stakeholders
- (4) Reject offer.

Drunk worker applying to job

(1) Explain circumstances
for his drinking

(2) Take undertaking

that he is going
to rehab + not
indulging again

Post-retirement work at prev. company

Issue: Breach of confidentiality

Steps

- (1) Limited involvement in areas which do not involve ~~the~~ confidential info from prev. emp't.
- (2) Talk to senior mgmt.
- (3) ~~Resign~~ Check ~~the~~ code of ethics of both present & previous employers
- (4) Resign if necessary

Refugee welcoming

(1) Drainage of resources

- (a) True, in SR
- (b) But source of WF, ideas in LR
- (c) Apt. skilling to make them self-sufficient

(2) Dom. political reframing

- (a) Build narrative on morality & ethics
- (b) Use true but powerful images to arouse consciences
- (c) Present facts - eg - 0.1% of European popⁿ

(3) Will encourage influx

- (a) Take diplomatic steps to end wars
- (b) ~~True~~ True, but immediate concern is humanity

(4) Permanently settle

(a) True, but will provide source of LF, ideas, entrepreneurs

(b) Need to overcome aging popⁿ

eg - USA's success

Steps

→ Talk about migration & confidence

→ Demonstrate migration & preferential

→ Show commitment

→ most of

→ 20% in form

→ get compared

→ success

Conflict of Interest over Patents, etc

(1) Potential Breach
of Trust

(2) Conflict of Interest

Steps

- Talk about integrity & confidentiality
- Demonstrate integrity & professionalism
- Show commitment to team.
- Say in firm yet composed manner

Temple entry for women [SC/ST]

Issues

- (1) Art 14, 19, 21 v/s Art 25-28
- (2) Modern values of equality, justice v/s traditional religious values of purity, etc.

Steps

- (1) Rope in liberal religious leaders
- (2) Enforce court order, temple entry
- (3) ↑ police presence to maintain LO
- (4) Preventive detention or Long term Sec 144
 - (1) ~~Step~~ Spread ancient texts that are progressive
 - (2) Lead by example
 - (3) Approach court

Child Marriage of friend's sister

- (1) Persuade friend first
- Use him to persuade parents
 - He can use his earnings for sister's edu
 - Fin. indept sister can choose partner
 - Explain it is illegal
 - Give eg of successful women

(2) Use help of local NGOs, Panchayats

(3) Register FIR,
1st only last
resort

Drug bust + Minister interference

Issues

- (1) Ending social menace
- (2) Ending nexus +
Exposing
- (3) Protecting integrity
of the office
- (4) Protecting my career

Steps

- (1) Yes Minister
- (2) Continue with
investigation but
ask for request in
writing
— as per SC judgement.

Raising price of patented medicine

Issues

- (1) Corporate greed vs. quintessential good
- (2) Legally right but ethically wrong
- (3) Lack of empathy + lack of public accountability
- (4) Ineffective monitoring

Steps

- (1) Stakeholder approach
→ Not just shareholders
So, include consumers
- (2) Price ↑ only to prevent losses
- (3) Negotiate with govt. for bulk purchases at that price.
- (4) Use cross-subsidy

Appointment of Martyrs'

Others wife on

compassionate grounds

on request of MLA

Issues

Objectivity v/s Compassion

Steps

(1) Ask her to apply like all others

(2) Ask MLA send request in writing

(3) See if other posts open to compassionate grounds

(4) Use other govt. schemes to provide her help

Transgender beggars & harassment

Issues

- (1) Taking actions against complains v/s protecting interests of vulnerable sections
- (2) Discrimination of trans v/s harassment of commuters
- (3) Convenience v/s livelihood

Steps

- (1) Issue guidelines
- (2) Involve all stakeholders
- (3) Contact NGOs to skill trans
- (4) Raise awareness on vulnerable sections
- (5) Issue warnings to erring trans